# **NATURE'S HEAD®**

**Self-Contained Composting Toilet** 

Installation Manual and User's Guide





### NATURE'S HEAD, INC.

2716 N. Main St., Suite 5 Findlay, OH 45840

251-295-3043

www.NaturesHead.net

### Nature's Head® Composting Toilet

Congratulations on your acquisition of a NATURE'S HEAD® composting toilet! Composting toilets are not a new concept, but the unit you have purchased is the freshest of the new generation.

We saw a need for an improved design and more user-friendly product. The concept has been refined and reworked to provide you with a product that is easier to use, aesthetically pleasing, more space-efficient, and more affordable. While designed to withstand the rigors of the boating environment, the NATURE'S HEAD® toilet is well suited for many other applications.

Wherever you choose to install your new NATURE'S HEAD® toilet, it is sure to provide you with years of worry-free sanitation solutions without the hassles, inconvenience, expense, and odors of other sanitation systems.

#### WHAT'S IN THE BOX?

- 1) Your new NATURE'S HEAD® composting toilet
- 2) Liquids Bottle and Cap
- 3) Basic installation kit:
  - 5 feet of 1½ inch inside diameter hose with ends
  - · Inside vent flange
  - agitator handle
  - 2 mounting brackets and knobs
  - 4 mounting screws (for wood floor installations)
  - 6' single pin cable for 12 volt fan
  - fuse holder and fuse for direct battery attachment
  - · Allen wrench for installation of spider handle
- 4) Instruction manual
- 5) Warranty Card

Note: The exhaust fan for the head was installed before shipment (on the right side when facing the toilet).

### INSTALLATION

#### ITEMS YOU MAY NEED TO COMPLETE YOUR INSTALLATION

Your NATURE'S HEAD® composting toilet comes with most of the items necessary for completion of your installation. The outside vent is not included. The 12V to 110V Power Transformer (AC Adapter) is also not included because not all installations require it.

#### What might I need to install Nature's Head...

#### ... for My Tiny House installation?

If you are using 110 volt house power, you will need our 12V Wall Transformer (AC Adapter). If using 12 volt, batteries and/or solar, the toilet comes with the necessary parts. Our Shell Vent Assembly is what is required to vent through the wall or floor.

#### ... for My RV, Skoolie, and Van installation?

The toilet comes with the 12 volt power cable needed. You will need our 12V Wall Transformer (AC Adapter) to plug into an outlet to power the fan ONLY if using 110 volt house power. You may already have an existing vent to connect to or you can use our Shell Vent which is not included. It is recommended to vent to a side or a roof (it is not recommended to vent through a vehicle floor).

#### ... for My Cabin installation?

The toilet comes with everything for a 12 volt system. If using 110 volt house power you will need our 12V Wall Transformer (AC Adapter) to plug into an outlet to power the fan. Our Shell Vent Assembly is what is needed to vent through the wall or floor on a raised cabin.

### ... for My Boat installation?

The toilet comes with the 12V power cable needed for ventilation. The Shell Vent assembly can be used for the cabin side or roof.

### **INSTALLATION**, continued

#### **Hose Length & Maximum Length**

Some installations may require increased hose lengths which may be purchased on a per foot basis. 1 1/4" PVC pipe, available at most home improvement or hardware stores, may also be substituted for longer hose sections. We do not recommend hose length to exceed 20 ft.

#### Floor Construction

For floor construction other than wood, a different type of mounting bolt may be required. If the installation is on concrete floor, many customers have found it convenient to mount the toilet to a section of plywood rather than trying to drill masonry. The plywood can be placed on the concrete floor and painted or varnished for appearance.

#### **Electrical Requirements**

If regular household current is available (110 volts), the head can be powered by a 12V Wall Transformer (AC Adapter). This may be purchased from Nature's Head, Inc.

#### **Composting Medium**

#### Nature's Head Coco Coir Bag (hydrated):

Contains the correct amount of coco coir (3 gallons) for the proper function of toilet. As an alternative to the dehydrated bricks, this does not need to soak in water prior to being added to the base. As with the other material options, the moisture level should be slightly damp, but not wet (squeezing the material in your hand, no water should drip from your hands).

This material can be purchased from our online store at www.natureshead.net.

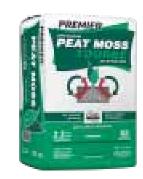






#### **Sphagnum Peat Moss:**

The most commonly used material is sphagnum peat moss (organic) which is available at most garden stores or home improvement stores. It is usually available in a shrink-wrapped 3 ft cubic bale. The sphagnum peat moss should be organic, no additives. DO NOT use MIRACLE-GRO peat moss, as it is enriched with fertilizer and may create an unpleasant odor. Store in sealed container for prevention of pests and dehydrated material.

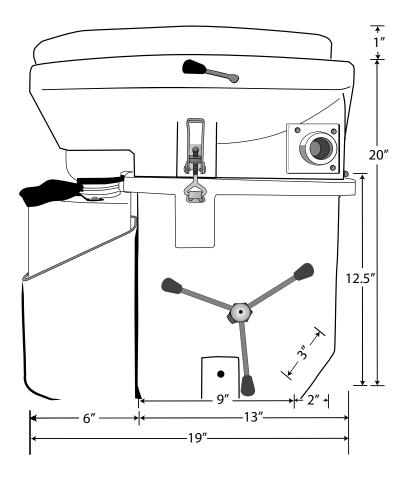


#### **Coconut Coir Brick (dehydrated):**

Coconut fiber (also referred to as coir brick) is also an acceptable composting medium. However, it is more costly and less readily available. It may be obtained at hydroponic gardening outlets or online. The bricks on the right weigh 250 grams (a bit more than ½ pound each). Coir bricks can be placed in a plastic bag: add 5 measuring cups of water per brick and let sit for 12 hours. This brick will expand to just a little more than 2 gallons. You will need 1 ½ bricks to get the correct amount of material. Do not use bricks from pet supply stores.



#### **INSTALLATION:** Dimensions



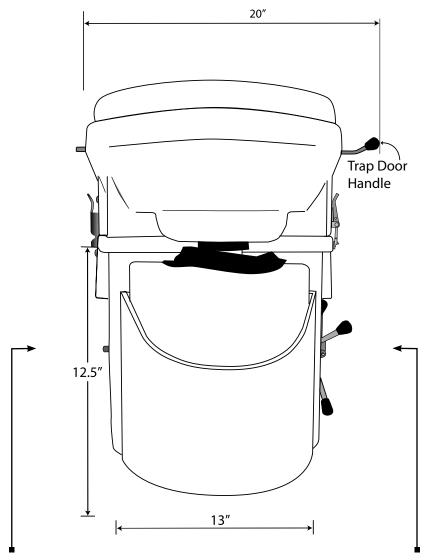
#### Note:

Dimensions can vary up to 4% due to the rotational moulding of polyethylene plastic.

Please note as stated in our instructions the following:

- Allow approximately 1.5 inches behind toilet if against a bulkhead or wall for the bowl to tilt for servicing.
- To disengage the bowl from the base, face the toilet. The bowl slides to the left 2 inches to disconnect from the slip hinge.
- Handle and agitator, as well as the fan housing, can be switched to either side (Please see our instructional videos on YouTube-our channel is natureshead5630).

### **INSTALLATION:** Dimensions



- If handle is installed on this side, the spider does not require additional space beyond the toilet
- The foot spider handle takes up 1/2 inch additional space
- If handle is installed on the side with trap door handle, neither handle extends beyond the trap door handle.

### **INSTALLATION:** Location

When selecting the location for your new Nature's Head®, be certain to allow enough space behind and on both sides for the toilet to function and be serviced.

Be sure that the lid will open fully. You must also be certain that the bowl has enough room to tilt rearward to allow for its removal and for the removal of the liquid tank.

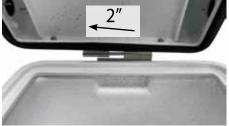
If mounted against a wall or bulkhead, allow a minimum of  $1\frac{1}{2}$  inches between the toilet and the wall.



It is necessary to allow adequate room for the hose connection and agitator handle. Both of these may be relocated to the opposite side of the unit if needed. In some space-restricted areas it may be necessary to offset the toilet to one side or even turn the toilet slightly to one side to allow for extra clearance.

Two inches to the left side of the head (as you face it) is required to slide the bowl off the slip hinge for servicing the base.

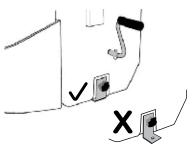
In severely confined spaces, removing the mounting knobs and sliding the toilet away from the mounting location may be a more desirable method of servicing the unit.



### **INSTALLATION: Mounting**

It is necessary to secure your toilet to the floor using the two L-brackets.

The normal mounting is to position the L-brackets under the base in the recesses in the toilet, as shown on the right. Counter sunk mounting screws are included for installing to a wood floor/plywood.



To mount the L-brackets to the floor, position the base of the toilet in the previously selected location. Attach the L-brackets to the toilet with the knobs provided.

Now remove the brackets from the toilet and move the toilet. Position the L-brackets inside of the lines that you drew and mark the holes for drilling. Before drilling any holes in your floor or walls, be sure you know what is behind them. The holes in the brackets are for #12 countersunk bolts or screws. If you are using the screws provided you will need to drill a 1/8 inch pilot hole in the drill marks you made on the floor.

If you are uncertain if your brackets are positioned correctly, drill and mount just one bracket. Then reposition the toilet and mount to the one attached bracket. Check the positioning of your other bracket and marks. If all looks good, proceed with drilling and mounting the other bracket. If your markings are off, adjust your lines and proceed with mounting the second bracket. If mounting the toilet to a floor that will get wet frequently, a small amount of sealant should be placed in the holes before installing your screws. Attach your toilet and check to be sure everything works and fits as you intended (Please see our instructional videos on YouTube-our channel is **natureshead5630**).

Do not over tighten the hold down knobs as you will damage the threads in the base!

### **INSTALLATION: Venting**

The unit must be vented to the outside of your structure, whether it is a boat, RV, truck, or vacation property. Venting removes any odor from immediate use and removes excess moisture to facilitate the composting process.

Depending on how you are venting your Nature's Head, you may be required to cut holes in the wall, ceiling, or the floor. If you are unsure if you are qualified to complete this portion, it may be wise to hire a handyman to do this for you.

Regardless of how it is vented, there must be 1) a protective cover to prevent wind from entering the hose and counteracting the fan and 2) a protective screen to prevent bugs and rodents from entering the toilet.

If Shell Vent is side mounted, it should be placed at 45 degree rear-facing angle on all moving vehicles. If Shell Vent is roof mounted, the opening of the Shell Vent should be facing directly to the rear of the vehicle. If absolutely necessary to vent through the floor on a vehicle, please contact Nature's Head for further instructions.

The unit may be vented vertically through the roof, or most common horizontally through the wall, or down through the floor on structures.

The vent flange, included with the toilet, is mounted on the inside exterior wall to align with the Shell Vent and the hose connects directly to the flange (Please see our instructional videos on YouTube-our channel is natureshead5630).



Shell Vent



Vent Flange

### **INSTALLATION: Venting**

#### **Airflow Assembly**



#### **Reversing the Fan and Filter Housing**

If installation of the ventilating hose is more favorable on one side of the unit than the other, the fan/filter housing is interchangeable with the filter-only housing. This is accomplished by swapping sides with the components and their respective housings (Please see our instructional videos on YouTube-our channel is **natureshead5630**).

### **INSTALLATION: Venting, continued**

If a sharp 90 degree turn from the fan housing is needed, a 1¼ inch PVC street elbow (not provided) may be used to achieve a proper configuration. The PVC street elbow should be screwed or pinned to the housing.

In this case, the vent flange provided with the toilet, would be placed on the inside wall around the opening to the vent. Place the flat side to the wall. The venting hose provided with the unit will attach directly to the adapter.



Clamping the hose onto the toilet is not necessary because the hose end fits

snugly onto the housing and the hose needs to be removed in order for the Nature's Head to be emptied. With an overhead connection, you may find it necessary to clamp this end depending on the amount of support provided for the vent hose. The vent hose must be attached to the housing which has the fan inside it. The unit is designed to pull fresh air through the head and ventilate it outside. If you disassemble the fan housing, always check to be certain that the fan is blowing out of the vent before re-attaching the vent hose.

### **INSTALLATION:** Power Connection

As with all electrical connections, be sure your head is on a fused circuit. The fuse should be no less than 2 amps and no more than 5 amps (12V). A fuse holder and fuse are provided for use in a non-protected 12 volt system such as direct attachment to a battery.

The fan may also be powered by a 110 volt source with a 12V Wall Transformer (AC Adapter) that reduces the power to 12 volts. If the system is being powered by the 12V Wall Transformer (AC Adapter) disregard the fuse, fuse holder and single pin cable as they are intended

for use ONLY with a 12 volt power source. No fuse is required when using the 12V Wall Transformer (AC Adapter).

The 12V Wall Transformer (AC Adapter) is available through Nature's Head, Inc.

If using off grid, you can power the fan with a Deep Cycle Marine Battery.

#### **Assistance**

If you are unsure about your wiring system or requirements, consult an electrician.

If you are unsure of a particular step in the installation of your Nature's Head, please check the FAQs for Installation on our website (www.natureshead.net). If you are unable to resolve the issue, send us an email with your name, phone number, address, distributor name, and a brief description of how we may help.

### Fan Specifications

Plug size: 5.5 OD, 2.5 ID

Power Consumption: 0.07 A (instantaneous) 1.68 Ah per day

Power Output: 0.084 watt (instantaneous) 20.16 Watt-hours per day

When replacing or moving the fan,

- Ensure the sticker on the fan is facing outwards to direct air flow outward.
- Tighten the screws securing the fan to the toilet gently and avoid over-tightening (excessive force may prevent the fan blades from turning).

The fan should run continuously unless the toilet is not being used for a week or longer. If the fan is run and the toilet is not being used for an extended period, the material can dry out and prevent the handle from turning.

### **USING YOUR NATURE'S HEAD**

The time frame to empty the solids bin varies with the number of people and time period. The toilet is designed for 1 to 4 people full-time. Generally, two people using toilet daily/full-time will require emptying approximately every 3 weeks; with additional users emptying will be needed before 3 weeks. If using just on weekends with 2 people, that can extend time to 2 months or more. Just a couple of days of non-use extends the period of time. Typically, the level of the compost will not increase; if it does it will be minimal and adding compost after each use is not necessary or recommended.

The urine bottle holds 2.2 gallons and will require more frequent emptying; two people might need to empty after 3-4 days. We recommend emptying the urine bottle when it is 3/4 full to avoid any overflow.

Before use, it is necessary to add compost material to the base of the unit. Gallon size "ZIPLOC®" type bags are an inexpensive manner for storing the medium. To fill your toilet or refill it after emptying, pour three one-gallon bags or 3 gallons of premoistened peat moss or coconut fiber into the base of the toilet. The sphagnum peat moss or coco coir should rise to the level of, or cover, the agitator bar in a horizontal position.



The sphagnum peat moss or coco coir should be damp and crumbly, never wet or soupy. If your sphagnum peat moss or coconut fiber is dry, add a small amount of water. When not in use, the lid of the toilet should be in the closed position, preventing the entry of insects and allowing proper ventilation. The peat moss must be organic sphagnum peat moss, no additives. DO NOT use MIRACLE-GRO peat moss.

Do not add additional medium after solids usage. Doing this will result in too much sphagnum peat moss or coconut coir in the unit and will limit your time of usage before emptying.

The primary concept of our composting toilet is the separation of liquids and solid wastes. Be sure to inform your guests as to the proper use of your head. This will allow proper composting action and assist your guests in feeling comfortable with a new piece of equipment.

### **USAGE**, continued

Allowing the overflow of urine into the composting chamber will cause unpleasant odor and prevent proper compost action.

Seated usage is recommended. While seated, the unit may be used with the trap door in the open or closed position. Whether male or female, the user's liquids and solids will be directed to the correct locations from this position. With any bowel movement, the trap door must be open. Male stand-up usage is less acceptable as splatter may result. In the event that the unit is used in a standing position, the trapdoor must remain closed in order to prevent mingling of liquid and solid wastes.

Toilet paper is typically placed in the toilet. Since paper products do not decompose as quickly as solid wastes, they will be visible long after the solid matter has broken down. Any type of toilet paper is acceptable; less substantial brands (such as marine or RV paper) will compost the quickest.

Diapers, wipes and tampons should not be placed in the solids bin. Many brands of these items are made from a mix of rayon and non-organic cotton, and are commonly chlorine-bleached. These will not decompose.

Most users keep a small spray bottle filled with a mixture of equal parts of water and white vinegar nearby to spray off the bowl in the event that some solid waste adheres to the bowl. Spritzing of the bowl also assists in cleansing the urine passages. Spritz vinegar/water solution down urine holes after each use to keep urine from building up.

All urine has an odor. It will not be noticed with normal use. It will be present when the storage container is open to the air for emptying. For persistent urine odors in the container, add a few ounces of white vinegar, and/or a few drops of liquid dish soap to reduce this odor.

After solid waste addition, the sphagnum peat moss or coconut fiber must be agitated 2-3 revolutions slowly in order to mix the waste into the compost and promote the composting process. Contents of the solid waste container must be kept moist, not wet, and remain separated from the liquid waste.

### **USAGE**, continued

When the toilet is functioning correctly, the composted matter will have a musty or soil-like odor and the visual appearance will be very similar to that of the original sphagnum peat moss. It is not normal for you to experience excess moisture or odor.

If the compost is staying wet and you have odor problems, the solids tank is becoming contaminated with urine and steps must be taken to prevent this. If this persists, and you are unable to determine how it is becoming contaminated, please contact us for help.

Vomiting and diarrhea, if not persistent, are unlikely to affect the head function. If increased wetness of the compost results, the situation may be corrected with the addition of a small amount of dry compost medium.

#### Use in Wet Bath

The Nature's Head can be installed in a wet bath and can either be left in the shower when in use or removed. If you cannot or do not want to drill holes into the shower pan, you can use a heavy-duty Velcro on the bottom of the base to secure it to the shower pan.

If remaining in the shower when in use, drill a small hole in the urine bottle holder to allow water to drain out. You can cover the toilet with a shower curtain or bag while the shower is in use. You will also want to unplug the cable from the fan housing.

### **USAGE: Emptying**

The urine bottle's capacity is approximately 2.2 gallons. The translucent material of the container allows easy visualization of the liquid level.

To empty the liquid waste container:

1) Release the latches located at both front sides of the unit which secure the bowl to the base, 2) Raise the bowl to an angle of approximately 45 degrees, install the cap, and remove the bottle, 3) Dispose of the contents in an appropriate manner. The urine bottle may be emptied into a conventional toilet or other appropriate facility.

### **USAGE: Emptying, continued**

Should overflow of the liquid waste container occur, the liquid will remain confined to the container base so long as the overflow is not excessive. The liquid tank should be emptied frequently and rinsed with a water/vinegar or water/Dawn dish soap solution. Allowing urine to remain in the storage container for extended periods is not recommended as this will result in increased odor production.

With the bottle assembly removed, lift the seat unit several inches and slide it to the left to disengage the slip hinge. (You may need to unhook your vent hose and power supply if it is necessary to move the bowl to the side.) Remove the knobs from the mounting brackets at each side of the base and the base is now ready to empty.

One of the simplest methods to empty is to place a 13 gallon kitchen bag over the opening of the base (NOTE: the bag does NOT go in the base.) The bag should fit tightly over the rim and allow you to invert the base and empty the contents into the bag without spillage. This is especially useful when the toilet is used for boats and other mobile units, as removing the toilet is unnecessary.

It is unnecessary to clean the interior of the solid waste container as composting will continue from the residual matter clinging to the sides.

Cleaning the base unit, especially with any chemicals, may inhibit its ability to generate the good bacteria that is breaking down





the solid wastes. Simply empty, put in more sphagnum peat moss, and reassemble your toilet.

It is best you do not leave the liquid wastes in the tank for extended periods. While everyone is different, some urine will smell bad if allowed to sit for extended periods.

### **USAGE:** Disposal

The recommended procedure for disposing of the contents of the solid waste tank is placing it in a proper composting bin to allow it to fully decompose. When traveling in a boat or RV, this may not be practical. The contents of the solid waste tank may be safely placed into a conventional dumpster. The solid wastes may be used to fertilize noningestible plants. Placing human waste compost on edible plants or vegetables is not recommended. It is always best to check with your local municipality regarding how and where to dispose the waste.

Full-time use does not allow enough time for the solid wastes to compost. The most recent waste, although mixed with the already composted material, will not be decomposed. This also means that the fecal bacteria (present in fresh human wastes) may still be present. We recommend taking precautions such as the use of gloves if you may come into contact with waste material. It is advisable that you delay emptying the solid waste for 6-8 hours after the last use.

Another method for dealing with non-composted wastes (if space allows) is to purchase the "extra base" option and swap out the bases. The extra base comes complete with all the necessary hardware, agitator, and bottle holder. It also comes with a vented lid so the contents can be set aside and allowed to compost. A storage bin utilizing the trash bag method of emptying, placing the bag into a small plastic bucket, ventilating the lid, then allow it to finish composting may be constructed. In a cabin setting, contents could be emptied into a traditional compost bin and allowed to finish there. Solids that have not fully composted for a year are not suitable for use on ingestible plants.

### **CLEANSING & MAINTENANCE**

A quick spray of water and white vinegar or a natural cleaner from a spray bottle is all that is needed to keep your Nature's Head fresh between uses. If necessary, a moistened paper towel (no synthetics) is excellent for cleansing the interior (as well as the exterior) of the head.

For more intensive cleansing or dried-on matter, a paper towel moistened with a 1:1 solution of vinegar and water may be used, and disposed of, in the same manner, after cleaning. Bleach, ammonia, and other commercial cleaning compounds should never be added to your composting head as they will interfere with the composting process and may lead to unpleasant odors.

Some cleaning products and materials can damage the toilet.

Products you should not use are:

- Bleach or anything containing bleach
  anything abrasive
- Mr. Clean Magic Erasers

Products you can use:

- vinegar/water solutionSimple Green
- Dawn Dish soap (or any other natural dish soap)

It is important to spray an appropriate product (vinegar and water solutions works well) down the holes in the bowl after each use to prevent build up from occurring in the area where the urine drains. If you do get build up in either the urine drainage area or in the urine bottle you can use a product called Lemishine to soak these in to remove the buildup.

Maintenance requirements for the head are very minimal. All metal parts (bolts, hinges, latches, knobs, agitator, and trapdoor components) are either stainless steel or brass. Filters on each side of the base should be removed and cleaned yearly.

Each filter is secured to the housing with 2 Phillips-head bolts. Remove the bolts, clean and replace. Caution should be taken so that the fan is reinstalled with the airflow exiting the unit.

The full-size molded-in seat of the head is designed for safety and comfort and requires no special care.

#### **CUSTOMER SERVICE**

We are committed to providing our customers with outstanding service. If you need assistance, please email your name, address, telephone number and order number. Approximate date of purchase and name of distributor would be helpful.

#### **TROUBLESHOOTING**

Find more troubleshooting and FAQ information online at natureshead.net/installation\_use. Or email us at sales@natureshead.net.

Fan not working. If using 12 volt battery, check for voltage. Be sure the wire marked positive is attached to the positive from the battery. Check the fuse. Check to see if the single pin hookup is making contact. If using the 110 to the 12V Wall Transformer (AC Adapter), check voltage at the outlet. Verify the single pin connection. Try unplugging and reconnecting. When the fan is running, make sure the fan is blowing outward. If the fan is still not working, contact Nature's Head or your distributor for a replacement.

Compost seems too wet. If too wet due to prolonged diarrhea or excessive condensation, add a small amount of sphagnum peat moss. Make sure excessive wetness is not due to someone urinating directly into the compost section. This can also contribute to an unpleasant odor. The compost area should have only a musty smell. If a sewage odor is present, please contact Nature's Head for consultation.

Compost seems too dry. If the compost is dry or hard, add some water and turn the agitator, after the sphagnum peat moss has absorbed the moisture.

<u>Cold Conditions</u>. Composting works at 55 degrees Fahrenheit and warmer. The warmer it is, the faster it composts. When the temperature drops to freezing, the compost will be dormant until heat is introduced to the area.

Fruit flies or gnats. Pests of any kind are not a normal occurrence, but it can happen with any composting toilet. Products we recommend to remove and keep away fruit flies or gnats are Ortho Home Defense with Essential Oils or Wondercide. Neither product will harm the compost product and are safe for humans and pets.

Agitator handle turns with difficulty. If the compost gets dry, the handle may not turn easily. Adding used coffee grounds results in added moisture and keeps the compost loose so that it mixes better.

### **FAQs**

We update our Frequently Asked Questions regularly on our web page: www.natureshead.net.

### **OPTIONS**

For enhanced capacity and convenience, consider these options for your NATURE'S HEAD® Composting Toilet. All items are available for purchase on our website www.natureshead.net, from our distributors, or by phone at 251-295-3043.

## **Extra Liquids Bottle** Bottle with cap.



#### Extra Base, with Lid (for storage)

This allows for further composting and to extend the use of the unit. Bases have the agitator pre-installed for rapid change out. Handle is included.



#### **Lid for Solids Bin**

Vented lid for use when transporting solids bin.



#### 12 V Wall Transformer (AC Adapter)

Optional 110 V adapter, used only when using 110 V (house) power.



#### Shell Vent

Through-the-wall installation in structures such as cabins, homes, tiny houses, workshops, RVs, vans, and much more. Made from a paintable plastic that will hold up in many weather conditions. Contains one of our nylon mesh filters inside of it and can be easily unscrewed to install the vent and clean the filter.



### **Nature's Head** Composting Toilet

#### LIMITED WARRANTY

This NATURE'S HEAD $_{\odot}$  composting toilet and its components are warranted against defects in materials and workmanship for five (5) years from the initial purchase date. During this period any NATURE'S HEAD $_{\odot}$  toilet, after inspection by Nature's Head, Inc., if deemed defective will be repaired or replaced without cost to the customer.

This warranty extends to the original purchaser only and is non-transferable. Only consumers who purchased the NATURE'S HEAD $_{\odot}$  toilet from Nature's Head, Inc., or an authorized dealer, and who install, operate, and maintain the toilet in conformance with the instructions in this manual may obtain coverage under this Limited Warranty.

This Warranty does not apply to any problem caused by any condition, malfunction, or damage: (1) caused by defects other than defects in material or workmanship; (2) resulting from normal wear and tear, improper installation, improper maintenance or repair, misuse, abuse, negligence, accident, alteration of a part or the product, or any external cause; or (3) to any accessories, materials, products, or parts not manufactured or supplied by Nature's Head, Inc.

Nature's Head, Inc. makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to the NATURE'S HEAD product or any of its parts or accessories, other than as expressly set forth in this Warranty. Nature's Head, Inc. makes no warranty or representation, either express or implied, with respect to any other manufacturer's product or documentation, its quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description. To the extent permitted by law, this warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No dealer, distributor, reseller, agent or employee is authorized to make any modification, extension or addition to this Warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages. If such exclusions or limitations are prohibited under the applicable law, the above limitation or exclusion may not apply. This Warranty gives you specific legal rights and you may have other rights, which vary from state to state.

#### LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, NATURE'S HEAD INC. IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES TO PERSONAL OR REAL PROPERTY, RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS.

Warranty claims should be addressed to Nature's Head, Inc. 2716 N. Main St., Suite 5, Findlay, Ohio 45840 or by E-mail to Sales@NaturesHead.net. Include a copy of the sales receipt or other evidence of the date and place of purchase of the toilet and a description of the problem.

**NATURE'S HEAD**® is a registered trademark of Nature's Head, Inc. All other marks are the property of their respective owners

### Nature's Head, Inc. www.NaturesHead.net

#### Sales

2716 N. Main Street Suite 5 Findlay, OH 45840

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YouTube Channel: natureshead5630

